

Job Description:

This service manager position will provide knowledgeable technical support, hands-on testing of incoming lasers and laser equipment, using lasers for application testing, and off-site product installations for customers.

Duties and Responsibilities:

The primary responsibilities will include hands-on testing, application support, and product installation support. Support sales by providing technical expertise on products, researching and identifying potential customers for products or services. Prepare and deliver technical presentations that explain products or services to customers or prospective customers. Support marketing with technical market studies, content creation, and trade shows and customer visits in various cities around the U.S.

Qualifications:

This position requires an associate degree or technical school degree and 5 years of field technician service. The ideal candidate will have hands-on experience with the installation and repair of laser diodes and lasers or laser applications. Prior sales experience is not required; however previous experience in technical sales is a definite plus. The position requires a motivated self-starter who is goal orientated and willing to travel about 10-25% of the time. We will consider a person without an extensive sales background if they offer a strong general background in laser concepts and applications along with excellent verbal and written communication skills. The position will include continued improvement of skills through continuing education, seminars, and in-house mentoring. Must have and maintain a clean and valid driver license and record. The individual must be able to lift 70lbs without assistance.

Company Benefits:

Salary: Negotiable depending on experience.
RPMC Lasers 401K plan is available after 1 year of employment.
10 days of vacation per year

Reports to:

This position reports to the Vice President of Sales.
Position location O'Fallon, Missouri.
If you are interested in this position or know someone who might be, please contact us at info@rpmclasers.com.